Together in solidarity

ANNUAL REPORT **2021**



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Content

Board of administrators 4

In memory of Frank De Coninck 4

Together in solidarity 5

What we do 6

Caritas Confederation: 70 years of commitment to solidarity 7

1 **Humanitarian interventions**
Providing basic necessities 8

2 **Development cooperation**
Tackling the causes of crisis and poverty 11

3 **Unaccompanied foreign minors**
Protection and intensive support 14

4 **Reception and integration**
Individual and collective 16

5 **Resettlement**
Welcome groups and support by peers 18

6 **Voluntary return**
Future prospects in the country of origin 20

7 **Our organization**
The other at the heart of our efforts 21

Asylum and migration programmes in Belgium 23

International cooperation programmes: map 24

International cooperation programmes: list 26

Financial report 29

Thank you! 30

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IN MEMORY OF FRANK DE CONINCK

The Board of Directors and staff of Caritas International are deeply saddened to announce the death of

Mr. Frank De Coninck

on March 11, 2022,
Chairman of the Board of Directors.



Frank De Coninck began his second term as President of Caritas International in 2022, after serving as President of Caritas Belgium. He had taken on these responsibilities with great enthusiasm, after a diplomatic career and missions as Special Envoy of Foreign Affairs for the Great Lakes Region and Grand Marshal of the Court.

"We remember Frank De Coninck for his rigorous management of the issues he dealt with, as well as for his willingness to listen to colleagues involved in the thorny issues that required his attention," says François Cornet, Director of Caritas International.

Together in solidarity

The death of Frank De Coninck, President of Caritas International since 2017, has touched us all deeply. It is with great sadness that I take on the task of introducing this annual report, a task he traditionally took on with pleasure.

Thanks to the development of vaccines against the coronavirus, many among us hoped to return to a normal life. The year 2021 turned out to be more complicated than expected. The appearance of Covid-19 variants, storms and floods in Belgium and elsewhere, increasing poverty in the world, wars and conflicts - not to mention the war in Ukraine in the midst of which we find ourselves - have shaken our certainties. The awareness of belonging to the same humanity, the feeling of being connected to others and the willingness to assume the consequences are more important than ever, because we cannot move forward alone. Solidarity and justice must be our driving forces, and are also centered at the heart of all our activities.

Abroad, we work with local communities to reduce the risk of disaster together. Savings and loan groups based on mutual trust and solidarity are emerging, with opportunities for everyone. Our new five-year program 2022-2027, which is supported by the Belgian Development Cooperation (DGD) and that we have developed in collaboration with the Justice & Peace Commission, revolves around social cohesion.

Our brothers and sisters in vulnerable situations are also at the center of our social programs and reception projects. Custom-made support but also group or community involvement are essential. It is not surprising that unaccompanied foreign minors are becoming an increasingly important target group in our actions, even when they are only passing through our country. “Walk in my shoes”, an interactive serious game created by the Citizenship Education team, is a perfect illustration of our approach: discovering the person behind the preconceived ideas. This is also what our solidarity groups do in the ‘Community Sponsorship’ project when they welcome and accompany refugees resettled in Belgium.

We sincerely thank all those who put our vision and mission into practice and help spread them. This annual report gives you a brief overview of what we have accomplished in 2021. If you wish to know the rest of our story, please visit our website and social networks.

Enjoy your reading!



François Cornet
Director Caritas International



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What we do

Caritas International supports victims of violence, natural disasters and poverty, in their own country or on the move, in collaboration with its local, national and international networks.

Abroad

- Humanitarian assistance for vulnerable victims of disasters and conflicts;
- Reconstruction and development, with a particular focus on reducing the impact of humanitarian crises;
- Rural development with a focus on agro-ecology and 'off-farm' income generation;
- Providing support to civil society organisations.

In Belgium

- Providing shelter and social counselling for asylum seekers with a vulnerable profile;
- Assistance in integrating recognised refugees;
- Social support for migrants; accompanying family reunification; visiting detention centres;
- Guardianship of unaccompanied foreign minors (UFMs);
- Guidance for voluntary returns and sustainable reintegration in the country of origin;
- Awareness-raising, organising educational and advocacy activities.



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Caritas Confederation

70 years of commitment to solidarity for the entire human family

It has now been more than 70 years since the Caritas Confederation was founded in Rome, in December 1951. At that time, it was composed of 13 members. Today, there are 162 active members worldwide, including Caritas Belgium.

A common vision

Every member organization decides what activities they will put in place, the manner in which they will collect funds, the ways in which they spend them, etc. Therefore, there is a great deal of autonomy, but we are nevertheless connected through a common vision of the human individual and society, founded primarily on the Gospel and social teachings of the Catholic Church. Caritas works for a world where the voice of the most vulnerable is heard and acted upon, where every person is free to develop and live in peace and dignity, and where our natural environment is managed responsibly and sustainably for the benefit of all of humanity.

Cooperation in the field

With this global vision, each national Caritas sets priorities and develops, then implements concrete humanitarian actions. However, member organizations do not work alone: effectiveness requires cooperation. Especially when we cross national borders. We always act in concert with the local Caritas organization and possibly with one or more other (Caritas) organizations.

Management standards

In order to guarantee quality care within our network as well as towards third parties, the global Caritas network, also known as Caritas Internationalis, Management Standards were created in 2014. Each member organization is committed to respecting them. These quality standards include core requirements on laws and ethical codes, leadership and organization, finances and accountability, stakeholder participation, and, as of January 1, 2022, safeguarding.



The three-year campaign «Together we» launched on December 13, 2021. It is about integral ecology – the fact that we are all connected to each other and to our common home, the earth. We want to bring people together to create new actions and initiatives that fight poverty, give the excluded back their dignity and protect nature. The inspiration and motivation behind the campaign title reflect our ambition to put Laudato Si' and Fratelli Tutti (encyclicals of Pope Francis) into practice as one Caritas family.

1 Humanitarian interventions

Providing basic necessities

The principal objective of emergency aid is to save lives, to prevent and relieve suffering, and preserve human dignity. Caritas International comes to the aid of vulnerable victims in the event of emergency situations, war, but also long-term crises.

«When a crisis occurs, the global Caritas network coordination center in Rome receives, validates, and shares information about the needs of the affected population. The Caritas organization in the country concerned then develops a response plan and the network members coordinate to implement it. Generally, this plan includes several phases: short-term emergency assistance, followed by medium and long-term reconstruction support.»

Jean-Yves Terlinden, coordinator of emergency aid

Haiti: earthquake in the southwest of the country

Saturday, August 14, the western part of the island of Haiti was shaken by a 7.2 magnitude earthquake. At least 2,000 people lost their lives, more than 10,000 were injured, and many went missing. Homes and infrastructure were damaged or destroyed. Local Caritas Haiti teams, supported by volunteers, immediately mobilized to come to the aid of affected counties (Grand'Anse, Sud and Nippes). There, hurricane Matthew had already struck in 2016.

In this country where political chaos has reigned since the assassination of President Jovenel Moïse in 2021, the dilapidated roadway system and armed gangs further complicate the access to humanitarian aid. All this in the context of cholera and Covid.

Thanks to the solidarity of supporters, Caritas International, in collaboration with the global Caritas network, was able to support approximately 14,000 people by providing aid of basic necessities during the first two months following the earthquake. After this response, Caritas International concentrated its support on the reconstruction of Grand'Anse. The goal for the year is to restore 70 houses and install 14 water tanks with its local partner, Caritas Jeremy.

14,000 earthquake victims were able to count on immediate aid from Caritas with:

1,968	food kits
2,006	hygiene kits
1,400	bags of water (each containing 60 units)
17	medical kits (materials and medications) intended for health centers
9,800	reusable masks





© Caritas Haïti

DR Congo: volcanic eruption in Goma and humanitarian crisis in South Kivu

This time the eruption of volcano Nyiragongo in May 2021 burned large parts of the Congolese city Goma to the ground and killed dozens of people. It is estimated that half a million people have fled. In collaboration with Caritas Bukavu and Caritas Spain, we are helping 214 very vulnerable families (internally displaced persons and host families) in the Kalehe region (South Kivu) by providing a household kit (soap, jerry can, bucket, blanket, kitchen utensils, mosquito net, mat and tent). With cash, they can also meet their specific needs (for example transportation back to Goma).

SOUTH KIVU

Caritas International chose the Kalehe region because of its experience there: we were already implementing a program for internally displaced persons and returnees, as well as for host communities. Therefore, we already have a base for logistics and staff. South Kivu has been the scene of armed conflict and violence against the civilian population, inter-community attacks, and political tension for years. In addition, there are regular heavy rains leading to flooding, which are partly encouraged by logging. With the support of ECHO (Directorate General for Civil Protection and European Humanitarian Operations) and DGD (Belgian Directorate General for Development Cooperation and Humanitarian Aid), we continue to provide emergency assistance with a clear focus on resilience, including income generating activities and greater social cohesion.

Ethiopia: Conflict in Tigray

November 4, 2020, an armed conflict escalated between the Ethiopian federal government and the regional government of Tigray, which borders Sudan and Eritrea. The fighting is accompanied by looting and serious human rights violations. People are fleeing to neighboring Sudan or into other regions of their country. This situation has come to add other shocks that have already considerably reduced household incomes: extreme weather conditions in 2019 (droughts and floods) and, in 2020, a locust invasion (the worst in 25 years, destroying crops in large parts of the country) and Covid-related restrictions.

The ongoing hostilities, the shift of the combat zones to the northern regions, and the administrative procedures (no banking system, low cash transfers, no free access to goods) make sustainable humanitarian aid practically impossible. The consequences on living conditions and the security of the population are catastrophic. The access to livelihood essentials is non-existent and the number of displaced persons is surging. By the end of the month of December 2021, the UNHCR (United Nations Refugee Agency) already counted more than 4.2 million internally displaced persons. In Tigray alone, an estimated 5.2 million people are in need of food assistance.

EMERGENCY AID IN TIGRAY

Thanks to the well-developed local Caritas network at the diocesan level, the local Caritas organization was able to reach out with emergency aid within the first three months of 2021, with the financial support of several Caritas organizations, including Caritas International. This included vitamin rich foods for children under 5-years-old, clean water, latrines, and cash for the most vulnerable households. In the second phase, seeds are distributed for sorghum cultivation and livestock farming is supported. Caritas has reached 187,000 people in the context of this humanitarian intervention. Eritrean refugees living in Tigray and Tigrayans who have fled to neighboring provinces are also being assisted. In addition to material assistance, special attention is given to the promotion of a peaceful coexistence and social cohesion. With the financial support of the Flemish Brabant and the Flemish government, we were able to extend our emergency aid for another 4 months.

Caritas International has been active for many years in the same region to promote food security. Unfortunately, our five-year program funded by the Belgian authorities has achieved less than expected, due to the crisis situation.

EMERGENCY AID IN SUDAN

In Gedaref, eastern Sudan, Caritas is also working on welcoming refugees. The first thing that Caritas took charge of was water and improving hygiene conditions. The latter is crucial in stopping the spread of disease, including Covid. Particular attention is paid to the specific needs of girls and women who are often the first victims of violence in conflict situations. Most notably, they receive a customized care kit (post-natal delivery kit, mother delivery kit). In community centers, spaces are set up so that victims of violence can tell their stories and receive support in complete serenity.



Syria: 10 years of humanitarian crisis

The Caritas Confederation, of which Caritas International is a part of, has helped more than one million Syrians each year, victims of bombing, hunger, and one of the world's most complex humanitarian crises. Since the conflict began on 15 March 2011, Caritas has supported people in terms of shelter, food, education, healthcare, protection, livelihoods, access to water, and sanitation.

Although hostilities have subsided in most regions of Syria, the living conditions of the population there are still dismal: they have limited access to essential services, many homes and infrastructure are destroyed or damaged, and their incomes are low due to the economic recession. In addition, the spread of the Covid pandemic has aggravated the overall situation in Syria and triggered additional problems.

In 2021, we are helping 50 households in Abbadah, Eastern Ghouta, to repair their homes and classrooms so that 1,000 children can attend school in a safe environment. 600 families are also benefiting from financial support to meet their most urgent needs. In the past, Caritas was already providing winter aid, medical care, and water tanks to this city, which has been hit very hard and has received very little help from other organizations.





© Caritas Syria

↑ Although hostilities have subsided in most of Syria, living conditions remain dismal and support remains vital.

2 Development cooperation

Tackling the causes of crisis and poverty

Development cooperation is based on the fight against the underlying causes of poverty and crisis situations. Thanks to its structural development programs abroad, Caritas International aims to sustainably improve the living conditions of the most vulnerable people and marginalized communities. Here too, in collaboration with local, national and international networks and actors.

Local actions, global lessons

In 2021, we launched a more structured advocacy process on humanitarian and international cooperation issues. Caritas International has developed a new series of publications, «Local Actions, Global Lessons,» containing analyses and policy positions rooted in the operational experiences of the Caritas network. The first publication was released in November, based largely on a visit to the Congolese province of South Kivu. There, we collected testimonies from stakeholders, experts, and other actors in the field. The edition focuses on the reality of victims of complex crises in the Democratic Republic of Congo. The content and recommendations were developed in close collaboration with local partners, including Caritas Bukavu, Caritas Kasongo, but also with other Caritas organizations, such as Caritas Spain.

Empowerment in a world on the move (EMMo)

EMMo is a program funded in part by the Belgian government (DGD) and implemented since January 2017 in seven countries (Belgium, Burundi, Ethiopia, Haiti, Niger, the Democratic Republic of Congo and Rwanda). Through the promotion of solidarity, dignity, and resilience, emancipatory changes are fostered in the areas of food security, migration, and development, as well as the exploitation of natural resources. The program ended on December 31, 2021. After numerous workshops (digital and on the ground), we developed our new five-year program «COHERENCE» (COHEsion and ResiliENCE) in mid-2021. This will begin in early 2022.

Both EMMo and COHERENCE are joint programs of Caritas International and the Belgian Justice & Peace Commission (CJP).

«Emergency aid and development are not separate, there is an interaction. On the one hand, very often, during an emergency intervention and the reconstruction phase, we are already working on sustainable changes. On the other hand, in the framework of our development programs, we strive to preventively reduce the impact of potential disasters in high-risk areas (disaster risk reduction).»

Bernadette Van Raemdonck, in charge of the Department of Emergency aid & Development

IN OUR PARTNER COUNTRIES

In the framework of the EMMo program, actions were carried out in partner countries by diocesan Caritas organizations in cooperation and/or synergy with other stakeholders, such as community-based organizations, government technical services, other NGOs, and civil society organizations. The target audience was mainly vulnerable persons, households, and communities, including households engaged in family farming, unemployed persons, and landless youth. It is estimated that the program benefited about 17,000 households (nearly 100,000 people) during its five years.

In concrete terms, the actions carried out in the partner countries have enabled:

- Empowerment of vulnerable people and their organizations, including through educational activities, training, and other capacity-building activities;
- Strengthening family food security and resilience to threats (including climate change) by means of improving agricultural production, promoting savings and credit groups and income-generating activities, promoting product conversion and storage, professional training, environmental protection, etc.;
- Improving infrastructure, practices and behaviors concerning health and hygiene.

EMMo Niger (2017-2021)

Objective: to sustainably improve the food and nutritional security of 32 villages (2,572 households) in the communities of Goula, Korahane, Droum and Gafati in the regions of Maradi and Zinder as well as diversify and increase their incomes. Some results (720 households were interviewed):

	2017 Reference year	2021 Objective	2021 Results achieved
Number of households with access to a modern water point within 2 km.	8% 206	50% 1,286	75% 1,931
Number of supported households that consume a variety of foods (grains, legumes, dairy, horticultural products).	45% 1,157	70% 1,800	82% 2,109
Number of households producing enough grain to meet their needs for at least seven months.	32% 823	70% 1,800	72% 1,852
Number of households that have developed an activity that provides permanent additional income.	5% 129	80% 2,058	85% 2,186

EMMo Burundi (2017-2021)



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↑ Granary and mill in the Murwi community, Cibitoke, Burundi. As part of the EMMo program framework, we are working to improve family farming and strengthen agricultural cooperatives to increase food security.

«Since agriculture alone is no longer sufficient to provide food and income, and not all Burundians have had a farm for a long time, it is important that they also seek other sources of income. We help them start activities that can generate income. These activities, which are actually small businesses, are very diversified. Some sell banana juice or homemade doughnuts. Others sell goats or chickens that they have raised themselves. Or, they make soap from palm oil. Those who manage well, make money and find a way out of poverty. Entrepreneurs can come to us for advice and support. But we don't give money.

Sometimes, of course, an entrepreneur needs money, for example to invest. That's the reason for the savings and loan groups. These groups are made up of about 25 people who all know each other. They regularly save an amount of money and deposit it in a fund. From this fund, they lend each other small amounts of money. As they manage this money together, they have a vested interest in making sure that it is done well. These savings and loan groups are also very good for social cohesion. There is also a solidarity fund, which is used to help families who have difficulties. Like when a child is sick or someone dies, for example. This solidarity fund is also positive because it encourages the feeling of belonging to a group.»

Bonaventure Nshimirimana, representative for Caritas International in Burundi

IN BELGIUM

The actions in Belgium are carried out by the CJP teams and our Communication & Mobilization Department. They mainly encompass trainings, awareness raising actions, and the development of pedagogical tools. They target the Belgian population in general, and more specifically the media, the actors of global citizenship education, and political actors.

Throughout the implementation of the program, we tried to ensure coherence between the activities carried out in Belgium and the problems encountered by the target groups in the partner countries (degradation/exploitation of natural resources, land rights, irregular/forced migration, conflicts, etc.). The action in Belgium was thus fed as much as possible by the experiences of the partners and their target groups in the partner countries.

Walk in my shoes is a unique 'serious game'. It is an interactive digital narrative based on the true stories of young refugees and dedicated to the issues of migration and conflict. Accessible on **www.walk-in-my-shoes.be**, it has been developed in the framework of the EMMo program, with the support of the DGD and in cooperation with the CJP. This educational tool immerses you in the lives of Sifa, Hassan, and Senait, three young people who have to flee their countries and are faced with very difficult choices. *Walk in my shoes* was developed primarily for youth in grades 2 and 3 of secondary school (ages 15 and up), but can also be used outside of school. It helps teachers to work in an innovative way on themes such as conflict and violence around the world, migration, and living together.



© Pauline Laigneaux

↑ Presentation of the educational tool «Walk in my shoes» on October 25, 2021 in the presence of the Secretary of State for Asylum and Migration, Sammy Mahdi, and two classes of high school students who were able to virtually experience the journey of young refugees.

3 Unaccompanied foreign minors

Protection and intensive support

Behind the official acronym UFMs (unaccompanied foreign minors) are hidden young people, minors in age. Far from their country of origin and without parents, they arrived alone in Belgium, after a long and difficult migratory journey. Defending their interests and seeking, with and for them, sustainable solutions, in Belgium or elsewhere: this is what we strive to do for these very vulnerable young people as well as for all the other people we accompany.

Guardianship - coaching/helpdesk*

In 2021, ten guardians are accompanying 197 UFM youth, 48 of whom are from Afghanistan. They will then become their legal representatives.

Since April 2015, at the request of the Ministry of Justice, the Caritas team also offers training and support to (newly) appointed French-speaking guardians. The role of guardians is very varied and complex. For example, they have to ensure that the young people receive appropriate education, medical, and psychological support. Or even, helping them try to find their family, follow administrative procedures, or establish a relationship of trust in order to make decisions together.

People with little experience or who are facing difficulties can count on our support. The objective is to sustain their knowledge, and to allow them to develop a network and to share their experiences.

The offer of distance learning has become an integral part of the training program in 2021. As it is appreciated by a large number of people, this possibility should remain regardless of the changing public health situation. However, we remain in favor of face-to-face meetings.

Key figures for guardianship in 2021

- 197 young people under the care of the Caritas team
- 411 responses provided (by phone and e-mail)
- 15 small group coaching sections
- 41 individual accompaniments
- 23 continuing education sessions

Youth in transit*

Most young UFMs who want to reach the UK or another European country via our country do not seek international protection in Belgium. They are left to their own devices, to their unfortunate companions, and to human trafficking networks. Their living conditions are deplorable, with more than half of them sleeping in the street. Often distrustful of the authorities, most of them try to stay under the radar... only to then receive false or partial information from people who are not always well-intentioned towards them. Thus, making an informed decision is very complicated.



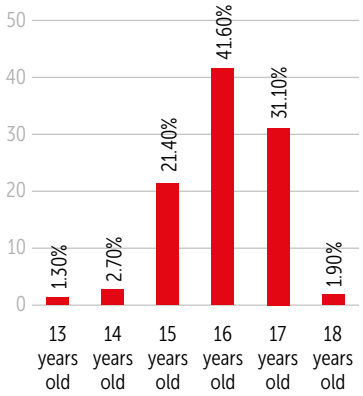
In 2021, Caritas International is able to accompany 257 of these young people, thanks to funding from Fedasil. Through fixed and easily accessible facilities, young people can more easily find our teams. We then seek to orient them towards the official system by informing, sensitizing, and supporting them so that they are no longer exposed to abuse and misinformation. With this support, 14% of these young people eventually chose to go through the formal system. However, this rate is lower than in previous years. This is mainly due to the recent Brexit, but also because many tried to go directly to the UK, with others via the English Channel.

Another consequence of Brexit is the complexity of a young person joining a family member in the UK. As of January 1, 2021, the immigration rules have changed. We explain them to young people and also redirect them to organizations, such as Safe Passage International in the UK, with which we collaborate with regularly.

* A collaboration with CAP Brabantia – Caritas International antenna

Caritas International informs not only UFM youth, but also other organizations and agencies that come into contact with them. To this end, we produced a video translated into four languages (Tigrigna, Amharic, Arabic, English), explaining the rights and duties of these young people in Belgium. Freely accessible, they have been viewed 1,840 times during the first six months of their broadcast in 2021.

Ages of UFMs in transit who are benefiting from Caritas support



← Although more than 70 percent of youth are over the age of 16, in 2021, we are seeing more and more younger children arriving in Belgium alone.

In 2021, the social service CAP Brabantia - Antenna Caritas International, published a report on the environment of young UFM in transit, drawn from their experience and that of other field organizations. In this report, we advocate in favor of a pre-reception that allows young people to rest in dignified conditions (bed, food, drink, hygiene) after their traumatic experiences. Only when they leave behind survival mode can they open up to coherent information about their rights and duties, think about their plans, and make conscious choices for their future.

Welcome housing and support for unaccompanied youth*

YOUTH IN SHELTER

Upon arrival in Belgium, young UFM are in principle put under guardianship and placed in an observation and orientation center. The goal? To create a psycho-social profile in order to redirect them towards the most suitable reception structure. Some of the young people with a particularly vulnerable profile are directed to the Caritas «Youth in Shelter» in Liège. The shelter, which opened at the end of August 2020, accommodates 18 young people aged 12 to 18 for whom a large-scale collective structure is not suitable.

2021 is a particularly difficult year, especially due to sanitary measures, diseases, and quarantine requirements. The young people are already experiencing great difficulty, in an environment which is totally unknown to them, without family or loved ones. When you add to this the restriction of contact with other people for a long period of time and the suspension of all activities, the situation is almost unbearable. For Caritas staff as well, often faced with absences, it is difficult to slow down while services, the local network, and activities are still under construction.

As a reminder, the Ransart reception center opened its doors in October 2020 with 151 available reception places. Of these, 26 are reserved for unaccompanied minors aged from 14 to 18 years.

TRANSITION TOWARDS AUTONOMY: YOUTH IN TRANSIT

When a young person reaches the age of 16 and wishes for permanent residence status in Belgium, their life in an independent manor has to be prepared. For some young people with an extremely vulnerable profile, this challenge is too difficult. With the support of Fedasil, we accompany them to so-called transit housing in Liege and Brussels (54 places). In 2021, we have also opened a structure in Mechelen where 75 young people can be accommodated and accompanied during 2022.

In 2021, Youth in Transit in Brussels was able to sign an agreement with the social housing agency «Like at home». This cooperation is important for finding sustainable housing on the private rental market for young people who have to leave our transit housing. Indeed, because of the coronavirus and the restrictive measures resulting from it, in addition to the shortage on the rental market, it is almost impossible to find a suitable house or apartment for people with a migration background.

«In view of the saturation of the reception network for applicants of international protection in 2021, young people without residency status can also participate in our transition project. In principle, this project is intended exclusively for UFM receiving international protection. With this change, the team had to adopt a completely different approach: there was no certainty for these young people to be able to settle in Belgium, there was the stress of the ongoing procedure, etc.»

Julie Demarez, Youth in Transit coordinator in Brussels

* A collaboration with Caritas Wallonie and Aide à la Jeunesse of the Federation Wallonie – Brussels.

4 Reception and integration

Individual and collective

Caritas International has an agreement with the federal government to accompany and welcome people with vulnerabilities who have applied for international protection (asylum). These are mainly single mothers, unaccompanied minors, people suffering from medical or psychological problems. When they obtain refugee status, thery are expected to live independently, but some need a transitional phase and/or additional support. They can then benefit from this in the transit housing.

Caritas International welcomes and accompanies these people in collective structures (Ransart, Scherpenheuvel and Liège), in grouped apartments with individual and collective support (Louvranges) and in individual housing (Antwerp, Mechelen, Liège, Mortsel and Brussels). At the end of 2021, we have a total of 669 places available.

Ransart Reception Center



© Caritas International

↑ An oral care campaign was organized in the Ransart reception center in January. More than 70 residents benefited from this. Their faces are smiling again, but above all they have noticed a lasting improvement in their quality of life and their health. This is a first for a reception center in Belgium in collaboration with Dental Mobilis and a team of 9 dentists and volunteer assistants.



© Vincent Tilmant / Caritas International

↑ Ransart, October 2021. In a small group, in accordance with health measures, the team at the Ransart reception center organizes a nice party with partners and the neighborhood on the occasion of the first anniversary of the center.

Health Care Antwerp



© Isabel Corthier / Caritas International

↑ Since July 2017, we have been providing shelter and support in individual housing for individuals/families of which at least one family member has a severe medical problem. They are accompanied as long as their procedure is ongoing. Here we see Belinda, visiting Aleksander from Russia. A cell phone comes in handy for translations.



© Caritas International

Scherpenheuvel Reception center

«The year 2021 has been mentally very difficult and complicated for the residents of the Scherpenheuvel reception center, due to the many changes in measures, the peak of the pandemic in September, the isolation... The digital divide has also widened with the coronavirus. Many people here have neither the means nor the abilities to easily evolve in the digital world nowadays. Taking classes online, supporting children's schooling via smartschool, looking for work/housing on the internet and on apps, communicating with the city, lawyers, schools, employers, contact persons for procedural purposes, etc. All this is often mission impossible.

Fortunately, the local anchoring has been reinforced this year with new collaborations. For example, with Baloe for the after-school care in the city, the NGO Arktos or Adkra for personal development courses. There is also the Childcare and Family Support Centre, Studenten UC Leuven Limburg, the NGO Tumult, Viva, FC Schoonderbuken for football. A collaboration with two doulas was also set up for perinatal support and to prevent mothers from giving birth alone in hospital. To the delight of all, we now also have a laundry room in the center.

Finding housing on the private rental market remains a great challenge. The competition is fierce and our residents cannot compete and may have to settle for housing in poor conditions. Even though they often qualify for social housing, the waiting lists are extremely long and again they have little to no chance.

There is a lot more to be said about 2021, but I would like to say just one more thing: the backlog of cases in the asylum procedure has increased again over the past year. This means that some people have to wait a long time before a decision is made, sometimes more than two years. Very often the people we support have underage children or other family members in their country of origin. This is often a great source of anxiety, especially for Afghan families, who live in constant fear. The best part of our accompaniment is when these people obtain a residence status and can make a new start in Belgium. But preparing the residents for a possible return to their country or an undocumented life in Belgium is also part of our work.»

Gitte Claeys, center manager

5 Resettlement

Welcome groups and support by peers

Community Sponsorship: welcome groups

Around the world, the majority of refugees remain in the region of their country of origin. For those who do not have the necessary protection and are unable to return, the United Nations High Commissioner for Refugees (UNHCR) Resettlement Program offers a way out. Refugees are transferred to a third country that has agreed to grant them permanent residence.

Refugees who arrive in Belgium under the framework of the resettlement program – usually Syrian families from Jordan, Lebanon or Turkey – are hosted after their arrival by a local group of volunteers within the framework of the «Community Sponsorship» project. This host group not only provides accommodation, but also supports the family during their first year in Belgium. The project is an initiative of Fedasil, in collaboration with Caritas International.

Along with other European partners, Caritas International is part of the international network Share, a platform for the exchange of various initiatives and approaches to community sponsorship.

In Belgium, the pilot project began at the end of 2020 with three Syrian families. Three new families were hosted between October and December 2021, including two Syrian families and one Ethiopian family. In total, 6 adults and 9 children can benefit from the solidarity of the host groups in Oostkamp, Opwijk and Erps-Kwerps.

THE IMPACT OF COVID

Due to the ongoing coronavirus crisis, much of the contact between host groups and families had to be reduced. The impact can also be seen in the delayed arrivals and the mandatory quarantine for families after their arrival in Belgium.



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↑ After two years of war in Syria, Khadija and Mohammad made the difficult decision to seek a safer place for themselves and their children. After seven years of refuge in neighboring Lebanon, they arrived in Belgium through the United Nations resettlement programme. They were not welcomed in a collective structure, but in a house put at their disposal by a solidarity group. Thanks to the "Community Sponsorship" project, this group also supports them in their integration process.

INTERACTION BETWEEN FAMILIES, WELCOME GROUPS, AND CARITAS INTERNATIONAL

Host groups offer vulnerable families a source of security and support which they need to begin their new journey in Belgium. Families confirm that the involvement of local volunteers eases the pressure stemming from the administration and civic integration. This climate of trust allows them to open up to the local community more quickly and thus to become independent more easily.

On their part, host groups report that they experience the project as an interesting learning experience in which they evolve as a group and learn to juggle the commitment and approach of each member.

CHALLENGES

In the context of this pilot project with the Caritas team, we are regularly faced with new challenges, both for the host groups and for the families. Effectively informing the groups, giving them the opportunity to organize themselves in a small group, and searching for affordable and livable housing in the private rental market poses enormous challenges. In addition, host groups experience difficulties in securing a sufficient start-up budget for sponsorship and must overcome many legal, administrative, and practical obstacles before hosting a family.

Another challenge consists of finding a good balance between providing a safe and warm environment for refugee families and guiding them towards independence and self-reliance. Although well-intentioned, an overly protective host group can slow down the process of becoming independent.

«As an intermediary, Caritas International plays an important role, particularly thanks to the involvement of our intercultural staff. They are indispensable both in building bridges and in facilitating communication. Host groups and families have repeatedly and explicitly emphasized the added value of their participation in monitoring and intervision. Thanks to this, we have the opportunity to make regular adjustments. The families also appreciate the trainings and the permanent support service (by phone and e-mail) provided by the Caritas team. If a problem arises, we work together to find quick and effective solutions.»

Veerle Steppe, integration coach

Project Peer2Peer: integration

The Peer2Peer project is part of the Belgian resettlement program. Funded by Fedasil, it aims to promote the integration of resettled people of Syrian origin through collective activities.

After an initial phase in which these people are hosted in centers or by voluntary host groups (Community Sponsorship), Caritas International invites all people aged 16 and over to voluntarily participate in our Peer2Peer group activities. Each month, we offer a specific theme in a general information session on Zoom. To further explore a topic, two to three participatory activities are also organized in person. A multidisciplinary team including a coach and intercultural mediators develop activities and adapt them to the target group. The sessions are facilitated in Arabic by the cultural mediators as experiential experts. Housing, budgeting, family reunification, norms and values, job search and driving license, expectations and culture shock. These are some of the topics covered.

During the workshops, we ensure the active participation of everyone. We also call on volunteer ambassadors. Having followed the same path a few years ago, they can share their experiences. In a closed Facebook group, we also publish practical information with the help of audiovisual material on different subjects such as health insurance, buying train tickets, rules for cycling, etc.

In 2021, the coronavirus was still a serious threat. We therefore had to change the way we work and organize the participatory sessions via Zoom.

Of the 529 resettled persons of Syrian origin aged 16 years or older, 476 participated once or more in Caritas International workshops in 2021. 300 are members of the Facebook group and 10 to 15 ambassadors contribute to the project.

6 Voluntary return

Future prospects in the country of origin

As part of its frontline support*, Caritas International reaches out to all persons coming from abroad, regardless of their status. In 2021, we followed up 596 cases, sometimes presenting a simple problem, but more frequently with multiple problems of a legal, administrative, psychosocial or material nature.

Voluntary return from Belgium

In the absence of future prospects in Belgium, some people consider returning to their country of origin. The social service team then provides, as objectively as possible, the necessary information so that the decision to leave the country or not can be made in full knowledge of the facts. Thanks to the International Organization for Migration, migrants can receive a plane ticket from the Belgian government. In 2021, the social service of CAP Brabantia - Antenna Caritas International processed 482 new applications for 678 people.

Under certain conditions, returnees can benefit from reintegration assistance from Fedasil. In such cases, Caritas International provides support not only before departure, but also throughout the social reintegration process in the country of origin. This is conducted through local partner organizations that support, for example, the search for housing or a school for the children. The assistance provided through the partners should enable them to meet basic needs, pay for health care, attend training or start an income-generating activity. In total, 607 people have left Belgium to return to 47 different countries with reintegration support, with the help of Caritas International.



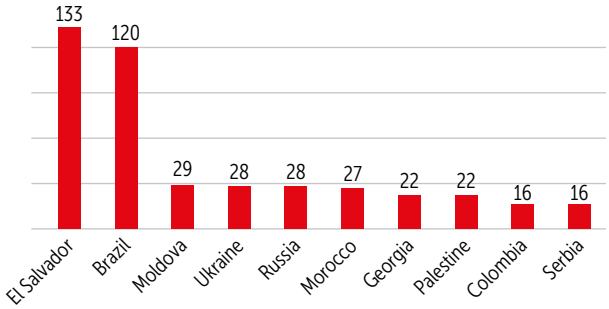
«A chain of shoe stores in the Gaza Strip, that's what I dream of,» says Zorab from Palestine. *«And a piece of land to build a house on for my wife and children.»*

Now Zorab operates a modest shoe store in a converted garage box. This is possible thanks to the reintegration assistance provided by Caritas International.

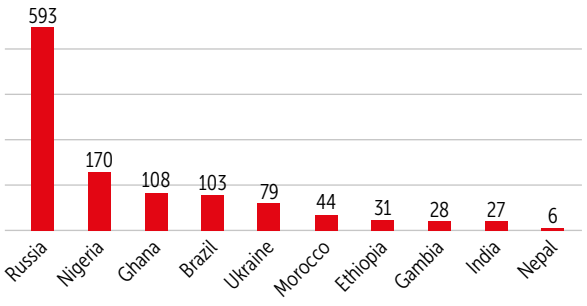
VOLUNTARY RETURN FROM ANOTHER EUROPEAN COUNTRY

Caritas International, together with its partners in certain countries of origin, is active in the European Return and Reintegration Network (ERRIN). Those who wish to return can obtain reintegration support from various European countries. Caritas International is the reference organization for return to Morocco, Russia, Ukraine, Nepal, India, Brazil, Nigeria, Ghana, Ethiopia and Gambia.

Top 10 countries of return with integration support from Belgium



Number of people accompanied in the framework of the ERRIN network from Europe



* In collaboration with CAP Brabantia - antenna Caritas International

7 Our organization

The other at the heart of our efforts

Personnel and welfare

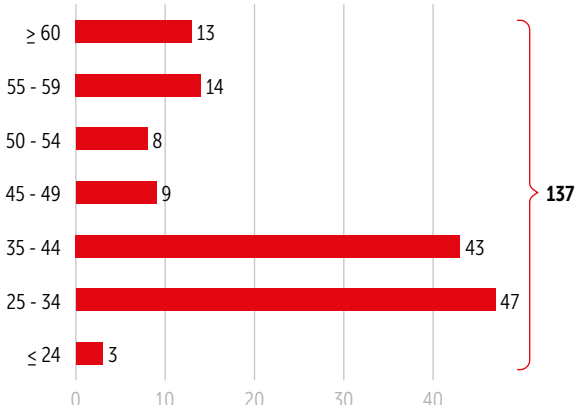
In 2021, a Works Council was created for the first time and a new composition of the Committee for Prevention and Protection at Work (CPPW) came into effect. An internal regulation order is developed for both organs. On the basis of a survey on well-being and psychosocial risks previously conducted at Caritas International, focus groups are organized among employees and an action plan is being developed. The conditions for structural and occasional teleworking are also being set.

The Human Resources Department organizes group language courses and offers training on burnout and team management. Together with the Communication & Mobilization team, it also ensures that information is regularly published on CariNet, the Caritas intranet, especially about changes in the protection measures against Covid. To keep in touch with colleagues, virtual happy hours are organized. These are used to discuss the current state of Caritas activities, but also to relax and exchange ideas.

EMPLOYEES AS OF DECEMBER 31, 2021

The figures concern only the staff of Caritas International in Belgium. Abroad, we work mainly with local partners and have representation in a limited number of priority countries: Burundi, the Democratic Republic of Congo, Niger, Ethiopia, Uganda, Bosnia for the Balkans and Palestine. For some projects in Belgium and abroad, we also pay for the services of people external to the organization.

Personnel by age



Number of employees in Belgium



MEMBERS OF THE MANAGEMENT COMMITTEE

Gilles Cnockaert
François Cornet
Françoise Dandoy
Anne Dussart
Floriane Philippe
Bernadette Van Raemdonck
Eliane Vastenavondt

Ethics and integrity

Anyone who has reason to doubt the integrity of Caritas, can proceed with a report via the address ombudsman@caritas.be or by telephone on +32 476 47 23 23.

Our ethical charter as well as all the measures taken in terms of ethics and protection can be consulted on the site: www.caritasinternational.be/etique.

For our interventions abroad, procedures for handling complaints have also been put in place with our local partners and the communities concerned.

COMPLAINT REGISTRY 2021

Nine notifications were registered in 2021: six via ombudsman@caritas.be and three via +32 476 47 23 23.

Three notifications came from residents who complained about noise pollution near our facilities. A discussion with the concerned persons allowed us to find a solution.

Four of the messages were not relevant in the context of ethics and integrity. Two complaints were not related to Caritas International, but to other legal entities within the Caritas network. They were forwarded to the organizations concerned and followed by their care.

Digitalization and optimization of communication

The digitization of our communication continues. In 2021, we are creating a portal for all Caritas organizations in Belgium (www.caritas.be) to allow the public to more clearly see the different missions between each of them. Our paper magazine will become a Caritas Flash and we will create a digital format. The year 2021 is also synonymous with reaching the milestone of 10,000 followers on Facebook and strengthening our presence on Instagram.

Despite the growing importance of technology, the human element remains at the heart of our communication. The video format is thus the best way to give a voice to people and to encourage meetings, in spite of the Covid restrictions. Different people have agreed to share their stories, their journeys, and their dreams. They often call for solidarity in these times of crisis and come to recall the support that they have received from their companions, to the Caritas team or volunteers.



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Asylum and migration programmes in Belgium

31 december 2021

TITLE OF THE PROJECT	SPECIFIC SUBJECT	FUNDERS
TAILOR-MADE RECEPTION AND ASSISTANCE - APPLICANTS FOR INTERNATIONAL PROTECTION		
Louvranges Logis	· Single women with or without children. Grouped apartments.	Fedasil, Wavre
Scherpenheuvel reception centre (1)	· Families, individuals, people with disabilities or psycho-medical needs.	Fedasil
Ransart reception centre (2)	· Families, individuals and unaccompanied minors.	Fedasil
Youth in Shelter Liège (2)	· Reception centre for unaccompanied foreign minors aged 14-18.	Aide à la Jeunesse (Fédération Wallonie-Bruxelles)
Health Care Antwerpen	· Asylum seekers with medical needs. Family accommodation.	Fedasil, CIRÉ
RECEPTION AND SUPPORT TOWARDS INDEPENDENCE FOR PEOPLE WITH A RESIDENCE STATUS		
TUV Brussels, Antwerpen, Liège	· Vulnerable refugees.	Fedasil
Youth in Transit Liège – Brussels – Mechelen	· Unaccompanied foreign minors.	Fedasil, CIRÉ
High Care Antwerpen	· Refugees with serious medical needs.	Fedasil
INTEGRATION		
Local integration initiative Liège	· Literacy, socio-legal permanence, interculturalism.	Walloon region
APL Charleroi (2)	· Help in finding accommodation for those who are poorly housed or who have difficulty in finding a decent home.	Walloon region
SOCIAL PROGRAMMES		
Reintegration following voluntary return	· Counselling prior to departure. Supporting partners in a reintegration project. ◦ From Belgium. ◦ From other European countries (ERRIN).	Fedasil, AMIF Belgium AMIF Europe
Primary care (3)	· Psychosocial services, family reunification, assisted return, visiting detention centres. · Counselling unaccompanied foreign minors in transit.	CAP Brabantia Fedasil
Integral guidance for refugees in Leuven	· One-year trajectory of psychosocial counselling for refugee families with additional vulnerabilities	Leuven
Social services for foreign students and interns	· Support for students with a limited visa, enrolled in a university or college.	Orval and Scourmont Fund
Guardianship (3)	· Guardianship of unaccompanied foreign minors and support of guardians	Ministry of Justice Fedasil CAP Brabantia
Community sponsorship	· Counselling reception groups when receiving resettled Syrian refugees.	Fedasil
Resettlement: Peer2Peer	· Collective activities for resettled refugees, training ambassadors, Facebook group	Fedasil
Financial support	· In exceptional cases, a loan is allowed for family reunification and rent guarantees.	Own funds

In Belgium, some projects are implemented in collaboration with our privileged partners, Caritas Vlaanderen (1), Caritas Wallonie (2) and CAP Brabantia (3)

International cooperation programmes: Map

DEVELOPMENT

AfriCa
Benin*
Burkina Faso *
Cameroon*
Mali*
Nigeria*
Rwanda
South-Africa*
Togo*

Asia
Bangladesh*
Cambodia*
Philippines*

South America
Brazil*

EMERGENCY AID
RECONSTRUCTION

Africa
South-Sudan
Sudan

Asia
India
Indonesia

Europe
Armenia

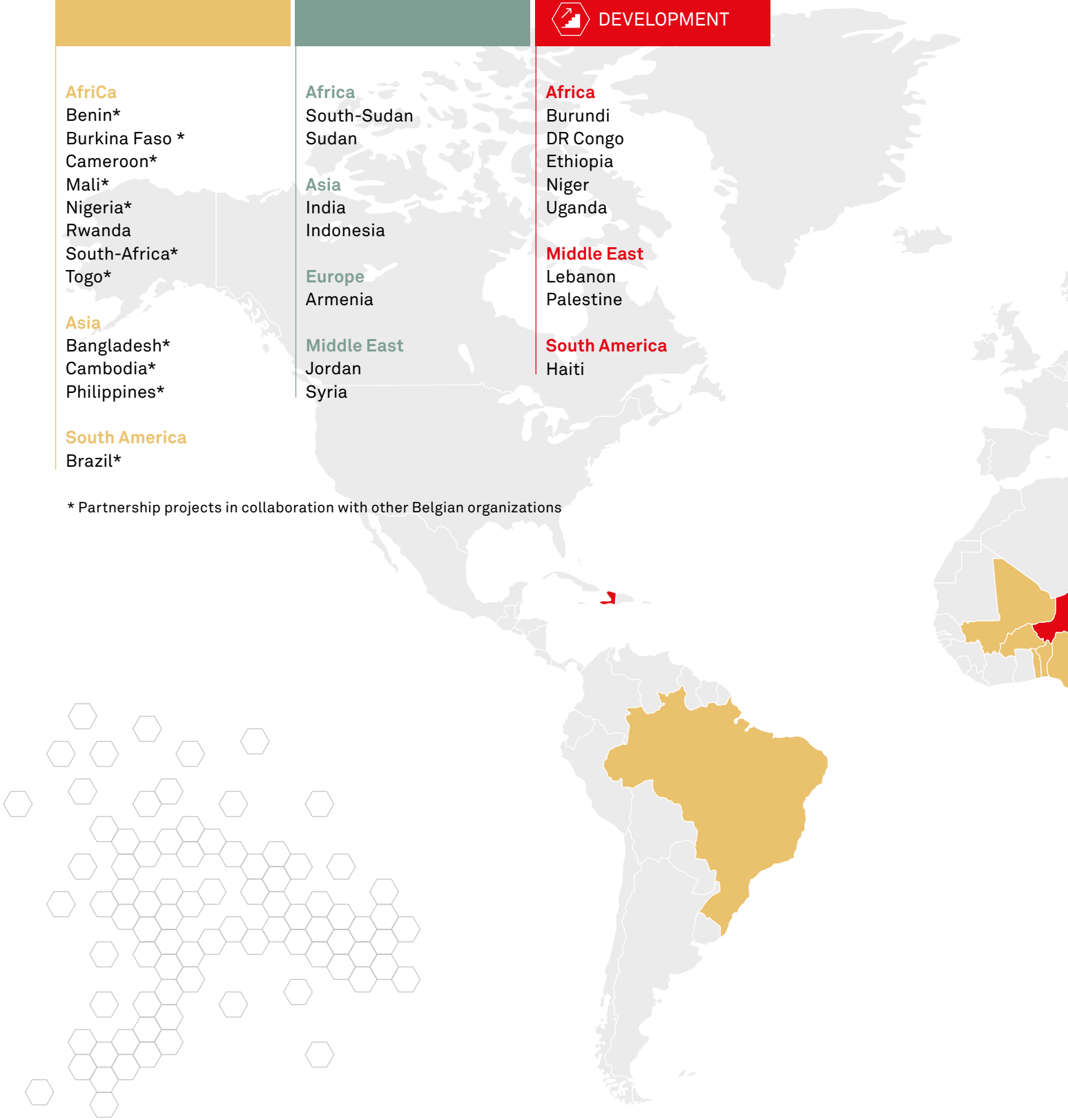
Middle East
Jordan
Syria

EMERGENCY AID
RECONSTRUCTION
DEVELOPMENT

Africa
Burundi
DR Congo
Ethiopia
Niger
Uganda

Middle East
Lebanon
Palestine

South America
Haiti



* Partnership projects in collaboration with other Belgian organizations



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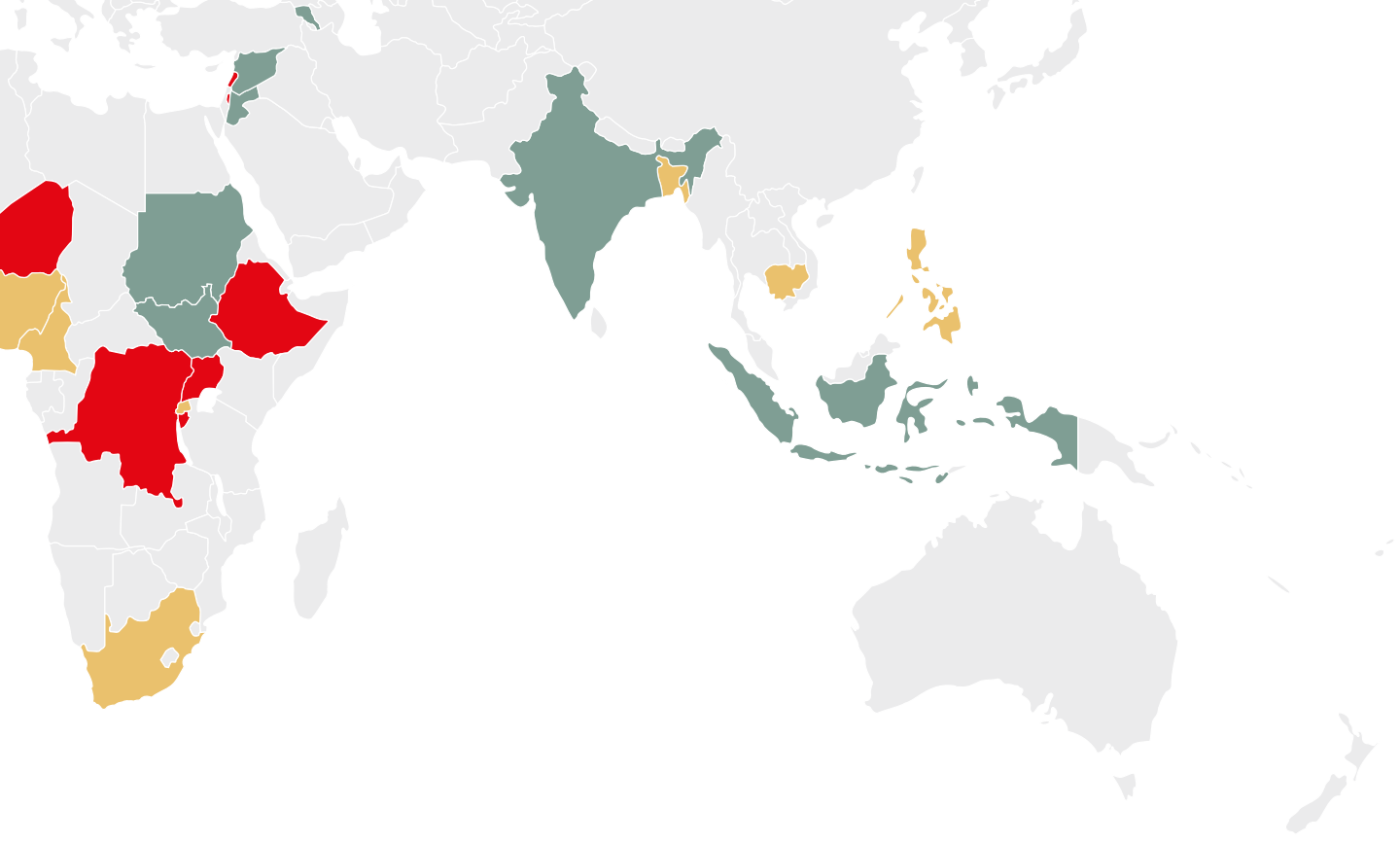

International cooperation programmes: List

Our programmes abroad are always run in cooperation with the national or local Caritas of the country concerned. The global Caritas network has 162 national Caritas organizations.

Co-financing programmes (own funds and institutional funds)

EMERGENCY AID AND RECONSTRUCTION

COUNTRY	PROJECT	TIME FRAME	BUDGET	FINANCING	EXPENDITURE 2021 IN EUR	CONTRIBUTION BY CARITAS INTERNATIONAL
Burundi	Disaster risk reduction - ERICA	2019-2021	€ 1,475,559.00	DGD	380,907.37	0
Burundi	Reduction of vulnerabilty - Tugabanye	2020-2022	€ 1,000,000.00	DGD	519,776.12	0
Burundi Niger Uganda Jordan	Protection at the heart of humanitarian action - PROHUMA	2021-2023	€ 7,820,000.00	DGD	24,791.52	0
DR Congo	Fight against chronic malnutrition in Kwango	2020-2021	$ 572,245.00	UNICEF	264,047.53	0
DR Congo	Emergency response to disasters and multisectoral response to humanitarian crises	2021-2023	€ 3,300,000.00	ECHO	369,573.67	€ 300,000 in consortium with CAFOD
DR Congo	Humanitaran aid for vulnerable communities in Kasaï - RéBHuN	2020-2021	€ 1,185,000.00	German government	691,387.12	€ 45,000
DR Congo Niger Oeganda	Humanitarian aid and improved resilience for victims of displacement - PAHRVID	2020-2022	€ 3,000,000.00	DGD	2,269,425.94	0
Ethiopia	Humanitarian intervention Tigray	2021	€ 225,000.00	Flemish Government (€ 200,000), province of Vlaams Brabant (€ 25,000)	122,147.50	0
Lebanon Palestine	Agile response by the Belgian Alliance for International Humanitarian Action to control the spread of COVID-19 and mitigate its multi-dimensional effects on humanitarian crisis	2021	€ 827,641.00	DGD	827,641.00	0
				TOTAL	5,469,697.77	





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DEVELOPMENT

COUNTRY	PROJECT	TIME FRAME	BUDGET IN EUR	FINANCING	EXPENDITURE 2021 IN EUR	CONTRIBUTION BY CARITAS INTERNATIONAL
Burundi	Enhance resilience of communities in Buyenzi - PRARECOM	2018-2022	1,715,000.00	EU	589,174.86	5%
Burundi, DR Congo, Rwanda, Haiti, Niger, Ethiopia, Belgium	Empowerment in a world on the move - EMMO	2017-2021	12,839,807.99	DGD, 11.be, Wallonie-Bruxelles International	2,353,077.09	20%
DR Congo	Support for the marketing of the products of the cooperatives and their members in Central Congo and Kwango	2020-2021	61,682.00	Wallonie-Bruxelles International	56,909.50	0
DR Congo	Measures against food insecurity in the city/province of Kinshasa - SECAL Kinshasa Bateke	2020-2022	126,000.00	Région de Bruxelles Capitale	110,459.51	€ 10,000
Ethiopia	Better access to drinking water and hygiene in the Gombo district - VIVAQUA	2019-2021	106,258.00	Vivaqua, Région de Bruxelles Capitale, Bruxelles environnement (consortium of sponsors ; with Vivaqua as lead) for € 72,922 and King Baudouin Foundation (via fund Lokumo) for € 33,335	26,763.44	0
Ethiopia	Better access to drinking water and sustainable water management for 60 families in the countryside, Irob district,Tigray	2020-2021	44,000.00	King Baudouin Foundation	17,486.40	€ 4,000
Haiti	Resilience Pestel and Corail - RESPEC	2018-2021	50,047.00 (consortium of 3,000,000 with CD-Jérémie, CRS en CESVI)	Consultancy contract with CRS for a project financed by the EU - European Development Fund	9,214.34	0
Lebanon	Education project for children of migrants and refugees in Beth Alep	2021-2022	75,000.00	King Baudouin Foundation	34,400.00	0
				TOTAL	**3,197,485.14**	

Own-funds programmes

EMERGENCY PROGRAMS WITH THE CARITAS NETWORK

COUNTRY	CRISIS	EXPENDITURE 2021 IN EUR
Armenia	Border conflict	44,000.00
DR Congo	Volcanic eruption Goma	25,000.00
Ethiopia	Conflict Tigray	20,000.00
Haiti	Earthquake	130,000.00
India	COVID-19	20,000.00
Indonesia	Reconstruction Palu	11,000.00
Sudan	Refugees conflict Tigray	10,000.00
Syria	Conflict Ghutta	50,000.00
South Sudan	Conflict	20,000.00
	TOTAL	**330,000.00**



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SOCIO-ECONOMIC PROJECTS

Caritas International finances activities for which there is no institutional funding.

COUNTRY	PROJECT	EXPENDITURE 2021 IN EUR
Ethiopia	Empowerment Menja minority - Jimma	30,593.77
Uganda	Scholarships	16,224.19
Palestine	Sustainable rural economy in Jenin - Synergie II	46,320.74
	TOTAL	**93,138.70**

PARTNERSHIP PROGRAMMES

Caritas International has partnerships with Belgian organizations for projects that are in line with its vision and mission.

COUNTRIES	EXPENDITURE 2021 IN EUR
Africa Benin, Burkina Faso, Burundi, Cameroon, DR Congo, Ethiopia, Mali, Niger, Nigeria, Rwanda, South Africa, Togo	248,442.56
Asia Bangladesh, Cambodia, Philippines	15,863.82
Middle East Lebanon	8,638.34
South America Brazil, Haiti	30,838.00
TOTAL	**303,782.72**

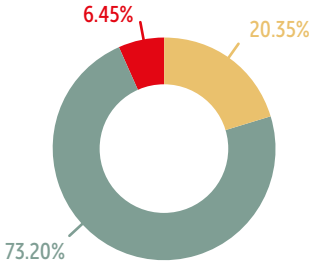
Financial report*

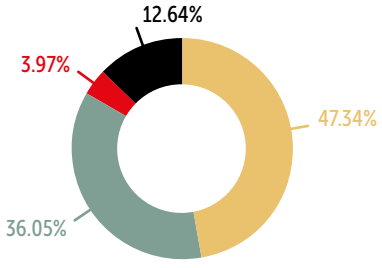
Results account 2021

REVENUE	%	IN EUR
Donations	12.72	3,802,406.00
Donations via consortium 21-12	0.06	19,382.64
Legacies	7.56	2,260,649.63
Wallonie - Bruxelles International (WBI)	3.81	1,139,953.75
Brussels Capital region	0.07	19,450.67
The Walloon region	0.10	30,000.00
Towns, communes, provinces...	0.22	65,606.14
Multilateral institutions	1.06	317,296.72
Belgian government - DGD	20.74	6,197,320.42
Belgian government - Fedasil	34.82	10,406,189.29
Coordination et Initiative pour Réfugiés et Etrangers/Fedasil	4.77	1,424,698.53
11.11.11	0.21	64,054.31
Europian Union	4.06	1,212,114.43
Vluchtelingenwerk Vlaanderen	0.18	54,660.00
Foundations, other Caritas organizations, ...	4.17	1,246,868.78
European reintegration network	2.38	712,663.33
Subsidies for employment (Actiris, Maribel, ...)	1.16	347,809.93
Other operating income	1.01	300,862.91
Financial products	0.69	206,027.35
TOTAL without exceptional		**29,828,014.83**
Exceptional products	0.19	55,469.55
TOTAL with exceptional	**100**	**29,883,484.38**

EXPENDITURE	%	IN EUR
Reception of asylum seekers	**41.82**	**12,506,128.00**
Programmes migrants (frontline, guardianship, integration...)	**1.76**	**527,425.00**
Voluntary return	**3.77**	**1,126,446.00**
International cooperation	**36.05**	**10,779,325.00**
Communication and mobilisation	**3.97**	**1,185,875.00**
· Education	0.11	31,937.93
· Fundraising	1.91	571,280.43
· Advocacy	0.82	246,534.54
· External communication	0.87	260,189.26
· Internal communication	0.25	75,932.84
Operating costs	**12.64**	**3,779,438.78**
· General operating costs	9.65	2,886,758.78
· Inheritance taxes	2.99	892,680.00
TOTAL	**100**	**29,904,637.78**

Results	**-21,153.40**
Increase (-) / Decrease (+) of designated funds	**21,153.40**
Results to be reported	**0.00**





Revenue 2021

- Donations and legacies: € 6,082,438.27
- Public funding: € 21,873,103.21
- Other: € 1,927,942.90

Expenditure 2021

- Asylum & Migration: € 14,159,999.00
- International cooperation: € 10,779,325.00
- Communication & mobilization: € 1,185,875.00
- Operating costs: € 3,779,438.78

** Results as presented by the Board of Administrators to the General Assembly of June 2021.*
More information: www.caritasinternational.be

Thank you!

«Sincere thanks to all those who work by our side for a society of solidarity where all can enjoy a dignified life. What we have achieved in 2021 would not have been possible without the support, cooperation and enthusiasm of many people, organizations and institutions. We thank you wholeheartedly!»

François Cornet, director



- *All our generous donors*
- *All our enthusiastic volunteers, our trainees, our 'Community Sponsorship' groups and our 'Propriétaires solidaires'*
- *Our employees at home and abroad who live up to our engagement every day*
- *Dioceses, parishes and religious congregations*
- *King Baudouin Foundation / Elisabeth and Amélie Fund / Lokumo Fund /Porticus Foundation*
- *The umbrella organisations: 11.11.11 / CNCD-11.11.11 / Ngo-federatie / Acodev / Vluchtelingenwerk Vlaanderen / CIRÉ / Concord / Voice*
- *Caritas Internationalis / Caritas Europa / the members of the Caritas Internationalis network / Caritas in Belgium / Commission Justice & Paix / Kruit / Annoncer la Couleur/ School zonder Racisme / Iles de Paix / SWITCH asbl / Netwerk Rechtvaardigheid en Vrede / CAP Brabantia / Casa Legal / the ERSO network / Consortium 12-12 / Croix-Rouge de Belgique and all our partners at home and abroad*
- *The media, and in particular: Cathobel (Dimanche and RCF) / Kerknet / Kerk & Leven*
- *The schools, students and teachers who have made use of our educational offer*
- *Our institutional partners*

United Nations
UN Pooled Funds / UNICEF / International Organization for Migration (IOM)

European Union
Civil Protection and Humanitarian Operations (ECHO) / DG for International Partnerships (DG INTPA) / the European Refugee Fund / Asylum, Migration and Integration Fund (AMIF)

Federal Government
Belgian Development Cooperation (DGD) / Belgian Development Agency (Enabel) / Federal Agency for the Reception of Asylum Seekers (Fedasil) /State Secretariat Asylum and Migration and Social Integration / FOD Employment, Labour and Social Dialogue - Social Maribel / POD Social Integration (article 60) / National Lottery

Flemish Government
Department of Education and Training / Flemish Partnership Water for Development

Wallonia-Brussels and Walloon Region Federation
Wallonia–Bruxelles International (WBI) / Department of Public Works, Health, Social Action and Patrimonies

Brussels Capital Region
Employment Agency (Actiris) / Brussels Environment

Provinces, cities and municipalities



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